



JINKO ESS LIMITED WARRANTY

Jinko Solar Import and Export Co., Ltd. (“**Jinko**” or “**Seller**”) generally provides the Limited Product Warranty and Limited Battery Performance Warranty (collectively, the “**Warranties**” or “**Limited Warranty**”) set forth herein to the original purchaser and its permitted successors and assigns (“**Customer**”) with respect to energy storage systems sold by Jinko under purchase agreements signed on or after June 9th, 2023 (“**ESS**” or “**Goods**” or “**Product**”). Specifically, the term “**Product**” or “**ESS**” or “**Goods**” as used herein shall refer to the Jinko liquid cooling 215kWh C&I system. Jinko and Customer may hereinafter be referred to each as a “**Party**” and collectively as the “**Parties**”.

1. Warranty Product and Specification

1.1 Warranty Product

This Limited Warranty shall apply to the Jinko liquid cooling 215kWh system including Packs, High voltage box, BMS, FFS system, Liquid-cooling unit, PCS et al within such system.

2. WARRANTY START DATE

Subject to the exclusions set forth at Clause 7 herein, Jinko provides the Warranties set forth herein for the Goods commencing upon the earlier of (a) the date of commissioning of the Goods at the Customer’s property or (b) the date which is six (6) months from the date the Goods were shipped to the Customer (“**Warranty Start Date**”).

3. LIMITED WARRANTY

3.1 Limited Product Warranty

The term of this Limited product Warranty is five (5) years from the Warranty Start Date on the condition that the Customer complies with relevant requirements set forth in the Attachment1 and the JinkoSolar Technical Documents (including without limitation Technical Agreement)

3.2 Limited Battery Performance Warranty

Starting from the Warranty Start Date, Jinko warrants that the Degradation Rate at the DC side specified in Attachment 1 shall not exceed thirty percent (30%) until the earlier of (a) the date which is ten (10)



JINKO ESS LIMITED WARRANTY

years following the Warranty Start Date, or (b) the date on which the battery system reaches 6000 operation cycles (“**Limited Battery Performance Warranty**”) on the condition that the Customer complies with relevant requirements set forth in the Attachment 1 and the JinkoSolar Technical Documents (including without limitation Technical Agreement).

3.3 Data Access.

All ESS come equipped with BMS software package that, among other things, continuously monitors the Product down to the battery cell level. During the Warranty Period, the BMS will monitor the ESS to record its performance data, state of health, temperature and other information reasonably necessary to record and verify whether the Acceptable Conditions set forth in Attachment1 are met or not.

In order for the Limited Warranty to be enforceable throughout the Warranty Period, the Customer must ensure that BMS are operational. From the Warranty Start Date, Customer shall, at least every three (3) months, provide Seller with the data regarding the Product (including without limitation the data and information recorded in the BMS) via email, or similar service reasonably accessible by Seller’s staff located in China.

In the event that the BMS is modified or removed or turned off or in any way becomes inoperative, or data in BMS is modified or removed or in any other way damaged, or Customer reject to provide such Data, Seller has the right to terminate the Limited Warranty.

3.4 Agreed Working Condition.

During the Warranty Period, the Product shall be operated by the Customer in accordance with the relevant requirements specified including without limitation in Attachment 1 and the JinkoSolar Technical Documents (including without limitation Technical Agreement).

4. Maintenance and Inspection



JINKO ESS LIMITED WARRANTY

Customer shall be responsible for the operation and daily routine maintenance of the Goods. Customer shall provide Seller with the data and alerts regarding the Goods (including without limitation the data and information recorded in the BMS).

5. CLAIMS

5.1 Customer shall bear the burden of establishing a breach of Warranties hereunder. If Customer believes there has been a breach of the Warranties, then Customer shall promptly, and not later than fourteen (14) days after knowledge thereof, provide notice to Jinko setting forth the following information related to the claim:

- (A) The fully executed contracts or agreements and invoices for the procurement of the Goods;
- (B) The Goods model type and serial number;
- (C) Materials showing the system configuration details;
- (D) A claim form if requested by Jinko;
- (E) The specific claims and detailed description about the breach of Warranties, and the evidence to prove the breach, including photographs and data;
- (F) Physical address where the Goods are used, and contact information;
- (G) Any additional materials or evidence reasonably requested by Jinko.

5.2 Jinko shall have the right to reject the claims without bearing any responsibilities for the rejection if the Customer fails to provide notice within the aforementioned fourteen (14) days or has not completely provided the aforementioned information.

5.3 Notwithstanding anything to the contrary herein, Jinko shall be entitled, at Jinko's sole discretion upon written notice to Customer, to require that any breach of the Warranties alleged by Customer be reviewed by a neutral third party testing laboratory selected by Jinko and approved by Customer ("Independent Testing Lab"). However, Customer's such approval shall not be unreasonably withheld or delayed. The determination by an Independent Testing Lab as to whether a breach has occurred shall be final and conclusive with respect to the matters covered by such determination.



JINKO ESS LIMITED WARRANTY

6. REMEDY

6.1 In Jinko's sole discretion, Jinko shall repair or replace the defective Goods where a breach of the Limited Warranty has been established.

A. Repair

Jinko shall, at its discretion, offer the repairing service by means of remote diagnosis and commissioning or a house-call on appointment. In Jinko's sole discretion, Jinko shall offer repairing service by itself or through a third party appointed by Jinko, and the Customer shall provide necessary cooperation for repairing service by Jinko or Jinko's appointed third party.

B. Replacement

If Jinko elects to replace the defective Goods, the replacement Goods shall be of the same type and physical form as the original one, and/or electrically compatible with the original one. If Jinko replaces a battery pursuant to this Clause 6.1, the replacement battery shall have a usable capacity of not less than the warranted capacity of the Goods causing breach of the Warranties at the time of replacement, based on the warranted Degradation Rates set forth at Attachment 1.

Notwithstanding the foregoing, if Jinko no longer supplies Goods meeting the foregoing criteria, then additional or replacement Goods provided under this Clause 6.1 shall be those Goods then supplied by Jinko most substantially meeting the foregoing criteria although the replacement Goods may be a different size, shape, color and/or capacity. The defective Goods must be properly disposed by the Customer or be collected by Jinko for proper disposal. The replacement Goods shall be delivered to the same destination and on the same INCOTERMS 2020 delivery basis that the original Goods causing breach of the Warranties were delivered under the purchase agreement to which this Limited Warranty applies.

6.2 Upon receipt of the aforesaid remedy from Jinko, the ownership of the defective Goods shall be transferred back to Jinko pursuant to this Clause 6.2. Jinko's performance of any repair or replacement pursuant to this Clause 6 shall not lead to the suspension, renewal or extension of the term of the original Limited Warranty.



JINKO ESS LIMITED WARRANTY

7. EXCLUSIONS

7.1 This Limited Warranty does not apply to a defect or fault caused by one or more of these conditions:

(A) The Goods have no its original serial number and rating labels or the original serial number and rating labels are not intact and readable; or where the nameplate or serial number of the Goods is modified or altered;

(B) The Goods have not been properly installed and/or correctly commissioned by an authorized and licensed locally installer, and/or a commissioning report has not been signed by the Customer and the installer;

(C) As a result of the use of any spare parts not manufactured, sold or approved by Jinko in connection with the repair or replacement of Goods; or as a result of the interconnection of the Goods with Goods of another manufacturer; or as a result of any other defective or malfunctioning parts in the system into which the Goods have been installed;

(D) Any Goods that have been completely or partially disassembled or modified, except where such disassembly or modifying is carried out by Jinko or Jinko's distributor's engineer which authorized by Jinko according to Jinko's guidance;

(E) Due to storage, handling, installation (or removal and/or reinstallation) or commissioning of the Goods otherwise than in accordance with instructions provided by Jinko in Installation Manual and User Manual;

(F) Due to operation, use or maintenance of the Goods otherwise than in accordance with instructions provided by Jinko or without reasonable care (including failure to maintain/ clean the Goods in accordance with recommendations in Installation Manual and User Manual);



JINKO ESS LIMITED WARRANTY

(G) Due to accidental damage, theft or vandalism;

(H) The Goods have been used for a purpose or in environmental conditions for which the Goods were not designed for or sold, or used outside the specified or normal operating ranges for such Goods;

(I) As a result of repairs, alterations or modifications to the Goods which have been performed by a third party not authorized by Jinko;

(J) The storage and operational condition fail to meet requirements specified in the JinkoSolar Technical Documents;

(K) The use is outside of the scope of the signed technical agreement;

(L) As a result of changes which occur to the condition or operational performance of the Goods due to climate or other environmental influence, foreign material contamination (e.g. dirt, smoke, salt, chemicals and other impurities), water entry, exposure to excessive heat or solvents or because of use of the Goods with insufficient ventilation (in particular the maximum temperatures according to the operating manual), exposure to strong vibrations, exposure to a strong magnetic field or damage as a result of force majeure event (e.g. lighting, overvoltage, storm, fire, etc.) describing in purchase agreement;

(M) Damages from normal wear and tear or where the damage is limited to surface coating, varnish or enamel;

(N) Damage has occurred during transportation;

(O) Continued use of the Goods after Customer's identification of a suspect fault or defect.

7.2 The above terms & conditions (together with the affixed warranty documents) have described all responsibilities for Goods Jinko sold, and it removes and excludes any other express and implied warranty. Beyond the scope of this Limited Warranty, Jinko has no further assurance, obligation, or responsibility unless Jinko's further warranty is required by the applicable law.



JINKO ESS LIMITED WARRANTY

8. FEES FOR AN INVALID WARRANTY CLAIM

For any warranty claim proves to be beyond this Limited Warranty, Jinko will charge reasonable fees including but not limit to service fees, transportation fees, costs related to Independent Testing and costs of supplying spare parts.

9. GOODS LIABILITY AND GOODS SAFETY

Any Customer shall inform Jinko immediately, without any unreasonable delay, about any real or potential Goods safety concerns within and outside the warranty period. Customer shall inform aforesaid safety risks within three (3) calendar days when the risk of causing any damage is immediate and high. The Customer shall be liable for all actual damages and compensations for its failure of promptly and timely notification.

10. NOTICE

Any notice required or permitted under this Limited Warranty shall be in writing and deemed to be properly given by the sender and received by the addressee. Mailed notices and facsimile notices shall be addressed to the Jinko office located closest to the place of original installation, as identified at www.jinkosolar.com/contact.html. Notices by email should be sent to Jinko.ESS@jinkosolar.com. Customer shall promptly provide contact information together with the notice. For the avoidance of doubt, email alone shall not constitute a valid notice pursuant to this Clause 10.

11. LIMITS OF LIABILITY

NOTWITHSTANDING ANYTHING TO THE CONTRARY IN THIS LIMITED WARRANTY, EXCEPT AS EXPRESSLY PROVIDED HEREIN, JINKO MAKES NO WARRANTIES, GUARANTEES OR CONDITIONS, EXPRESS OR IMPLIED, ARISING FROM OR RELATING TO THE GOODS AND JINKO DISCLAIMS ANY WARRANTY OR GUARANTEE IMPLIED BY LAW, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF PERFORMANCE, MERCHANTABILITY OR FITNESS FOR A



JINKO ESS LIMITED WARRANTY

PARTICULAR PURPOSE AND IMPLIED WARRANTIES OF CUSTOM OR USAGE, ARISING FROM OR RELATING TO THE PRODUCTS. THE REMEDIES FOR BREACH OF THIS LIMITED WARRANTY ARE CUSTOMER'S SOLE AND EXCLUSIVE REMEDIES ARISING FROM OR RELATING TO ANY BREACH OF THE WARRANTIES. IN NO EVENT SHALL JINKO BE RESPONSIBLE PURSUANT TO THIS LIMITED WARRANTY FOR ANY PERFORMANCE ANALYSIS, INSPECTION, DIAGNOSIS, REMOVAL, CUSTOMS, IMPORT DUTIES, EXPORT DUTIES, TAXES, REINSTALLATION COSTS, SPECIAL, INDIRECT, INCIDENTAL, PUNITIVE, EXEMPLARY OR CONSEQUENTIAL DAMAGES OF ANY NATURE WHATSOEVER, INCLUDING WITHOUT LIMITATION LOSSES OR DAMAGES CAUSED BY REASON OF LOSS OF USE, LOSS OF PROFITS OR REVENUE, INTEREST CHARGES (EXCEPT AS EXPRESSLY PROVIDED HEREIN), LOSS OF BONDING CAPACITY, COST OF CAPITAL OR CLAIMS OF CUSTOMER DAMAGES, WHETHER LIABILITY ARISES AS A RESULT OF BREACH OF CONTRACT, TORT LIABILITY (INCLUDING NEGLIGENCE), STRICT LIABILITY, BY OPERATION OF LAW OR IN ANY OTHER MANNER. EXCEPT AS SET OUT IN THIS LIMITED WARRANTY, JINKO SHALL HAVE NO RESPONSIBILITY OR LIABILITY WHATSOEVER FOR DAMAGE OR INJURY TO PERSONS OR PROPERTY, OR FOR OTHER LOSS OR INJURY RESULTING FROM ANY CAUSE WHATSOEVER ARISING OUT OF OR RELATED TO THIS LIMITED WARRANTY.

12. ASSIGNMENT

Notwithstanding anything to the contrary herein, this Limited Warranty is for the sole and exclusive benefit of Customer and there are no third party beneficiaries hereof; provided, however, subject to written notice from the original Customer to Jinko and Jinko's receipt of full and final payment for the Goods, this entire Limited Warranty may be assigned in whole but not in part to any person or entity. If required by Jinko, the original Customer and/or the assignee shall provide reasonable evidence about the assignment within 10 (ten) working days of the receipt of notice from Jinko. Any permitted assignee of this Limited Warranty shall execute such agreements as may reasonably be requested by Jinko to confirm the applicability of any term hereof as a condition to assignment.

13. LAW AND FORUM



JINKO ESS LIMITED WARRANTY

Any dispute related to or arising out of this Limited Warranty, including without limitation any question regarding its existence, validity, breach, or termination, shall be referred to and finally resolved pursuant to the governing law clauses and dispute resolution procedures under the purchase agreement between the original Customer and Jinko. As a condition to any obligation of Jinko hereunder, Jinko may require any Customer seeking to enforce this Limited Warranty to execute such additional agreements as may reasonably be required to enforce the terms of this Clause 13.

14. MERGER CLAUSE

This Limited Warranty sets forth the entire agreement and understanding of Jinko and the Customer relating to the subject matter herein and supersedes all prior or contemporaneous discussions, understandings and agreements, whether oral or written, between them relating to the subject matter hereof.

15. SEVERABILITY

If one or more provisions of this Limited Warranty are held to be unenforceable under applicable law, Jinko and the Customer agree to renegotiate such provision in good faith. In the event that the both Parties cannot reach a mutually agreeable and enforceable replacement for such provision, then (a) such provision shall be excluded from this Limited Warranty, (b) the balance of this Limited Warranty shall be interpreted as if such provision were so excluded and (c) the balance of this Limited Warranty shall be enforceable in accordance with its terms.

16. MISCELLANEOUS

The terms of this Limited Warranty are conditioned upon their incorporation in a contractual agreement between Jinko and Customer, and when incorporated to such contractual agreement, this Limited Warranty shall be subject to the terms thereof and subject to modification when incorporated therein. Jinko reserves the right to modify or update this Limited Warranty at any time, with or without notice.



JINKO ESS LIMITED WARRANTY

【End of Limited Warranty】



JINKO ESS LIMITED WARRANTY

Attachment 1 Limited Battery Performance Warranty

Degradation rate shall be any positive amount calculated in accordance with the following formula in Attachment 1, expressed as a percent: Degradation Rate= $100\% - [\text{Actual Usable Energy Capacity} / \text{Nominal Usable Energy Capacity}]$.

Nominal Usable Energy Capacity = Nameplate kWh value at DC side \times 90%DOD

Actual Usable Energy Capacity means the peak discharging capacity output at DC side with 90%DOD at a given point of time after the Warranty Start Date, expressed in Watt Hours.

Please note that the Limited Warranty will apply only if the following conditions are met: 0.5P; 30% Resting State of Charge (SOC); Cells Average Temperature:20-30°C; 90% DOD;

Cycle definition:

A complete cycle defined herein is considered with the DOD of 90%. For example, an ESS with 95% SOC and discharging until 5% of SOC is a complete discharge. The sum of these two partial cycles shall be considered as one complete cycle. Charging or discharging that is less than a complete charge or discharge (as the case may be) is considered a partial Cycle. A complete Cycle is deemed to have occurred when the ESS goes through multiple partial Cycles in which the aggregate amount of charging and discharging of the ESS measures up to a complete Cycle during that period.

Acceptable Conditions:

Goods must be kept and operated in conformity with the Acceptable Conditions as listed in the table below to prevent irreparable damage to the battery cell, and the Performance Warranty will terminate and become void if the Goods is ever kept or operated, or experiences conditions outside of the parameters described in the Table below:

Parameter	Acceptable Conditions
Excessive Moisture	In the event condensation or moisture occurs on the ESS components, measures shall be taken by the Customer to dehumidify the ESS prior to operation to minimize the risk of damage to the boards. If the ESS is damaged by operation or storage of the ESS in an excessive moisture



JINKO ESS LIMITED WARRANTY

	<p>environment, such damage shall void this Performance Warranty.</p> <p>(Allowable humidity range: Working conditions: < 95%RH, non-condensing; Storage conditions: < 80%RH, non-condensing)</p>
Operating Range	Not to exceed the system charge rate (Maximum 0.5P)
System Usage and Idle State	<p>The ESS shall not be idle for a prolonged period. It is required to cycle once at least every 90 days. Following installation, if the ESS system is stored in an idle state for a period longer than 90 days, the ESS must be kept under the following conditions: at 30-40% SOC, and in a temperature between 20 to 30 ℃, and less than 80% RH and non-condensing. During periods when the ESS system is not operational, the Customer is responsible for maintaining acceptable environmental conditions specified including without limitation in Attachment 1 and the JinkoSolar Technical Documents (including without limitation Technical Agreement)</p>