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6th March 2024

Clenergy product certification status

To whom it may concern,

The MCS certificates of Clenergy products were withdrawn in February 2024 by BRE (the Certification Body) following identification of non-compliance against Scheme requirements. This was subsequently reflected on the MCS Installations Database (MID), and the certification status of the products were updated on the product listings. These products are no longer appearing as MCS certified, and MCS certified contractors cannot currently add these products, when completing the certification process on the MID, for installations where these products have been installed.

MCS acknowledge that the withdrawal of the product's certification has affected contractors who have already purchased Clenergy products, and/or installed systems with Clenergy products, but did not raise MCS installation certificates, prior to the product certification being withdrawn.

MCS, as scheme owner, continue to have ongoing discussions with BRE, as to how these issues can be resolved. The outcome of discussions have been that, if the Clenergy audit is completed and a report is provided by the CB auditor, that demonstrates full compliance with all applicable Scheme requirements and there is confirmation that the products have not changed since they were certificated, BRE would be happy for MCS to allow for the registration of installations completed during the suspension period (once the certificate is reinstated).

MCS will work with BRE, Clenergy and the contractors affected to resolve the outstanding issues associated with certificate registrations for installations with Clenergy products installed.

In the meantime, and before the Clenergy audit outcome is known, any questions regarding the status of Clenergy's product certification, should be directed to Clenergy.

Kind Regards,

Alex Hughes
MCS Scheme Manager

Giving you confidence in home-grown energy

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Registered office as above. VAT number GB 189 2823 64.**

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