





Placing Your Order

You can place your order with SegenSolar 24/7, 365 days a year. No need to speak to a SegenSolar contact, the portal offers a high level of support enabling self-sufficiency when ordering your system. There are a number of ways in which to place your order with SegenSolar, depending on the level of support you require.

PV Quote And Design

SegenSolar's unique 'PV Quote & Design' offers unrivalled online support when putting together a quote for your system, providing the simplest and quickest way to order a full system up to 250kW.

PV Quote and Design can be broken down into 2 main stages: 1) Quick Quote and 2) Design your system

Stage 1: Quick Quote

Quick Quote provides multiple array quotations based on the size of system you require, enabling you to quickly quote your customer.

- Log on to the SegenSolar Portal, then go to 'Place Orders' tab, select 'PV Quote and Design'
- Select your prefered mounting manufacturer, type of mounting system required, roof type, system type, shape of roof, windload and mounting distance
- Select the number of rows of panels
- Select your prefered panel manufacturer/s
- Select your prefered inverter manufacturer/s
- Select number of phases, tracker and module colour if you have specific requirements.
- Select module rating and specific module if required.
- Select Inside or outside inverter type depending on the requirements of the system
- Select minimum inverter rating. Should be less than Module rating. click Here for moreinformation.
- Tick single inverter if you only want one inverter to support the whole system
- Input cell temperatures. The designer recommends the most efficient systems based on a standard range. If a system may experience temps outside this range, you can adjust them.
- Select and specify size of array using either system watt peak, watt peak range or available space. Click Search
- You will be provided with a list of possible inverter and panel configurations

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Optimising Inverter Power Relative to Module Rating

The selection of suitable inverters to match the module type and rating has science and complex calculations behind it. Segen's online quoting and designer software automates this process with a high degree of accuracy. For more information click **here**.

For a summary of information on a specific array, click the

For a summary of a specific quote that can be emailed, click PDF. This will provide you with a full break down of the system

To create a price list of your preferred arrays, tick the boxes of those you want to shortlist and click 'create price list'. You will then be able to print the shortlist.

The prices shown in quick quote are as accurate as possible, for complete accuracy you will need to put the selected array through to 'Design'



Stage 2: The Designer

The Designer allows you to refine the design and finalise your quote.

SegenSolar's exclusive online portal shows pricing of all products in its portfolio, as well as real time stock availability.

The portal has a number of ways in which you can view product pricing, as shown by one of the processes below.



- Click Design against your prefered array
- Check/amend product selection and PV array specifics line by line.
- Add installation postcode so wind and irradiance calculations can be completed automatically.
- Amend the description for your quote at the bottom of the page so that it will be easily recognisable.
- When you have completed all your selections and want to create a quote, select the Create button
- You will then be taken to the complete order page
- Check the delivery address and amend as appropriate
- Double check all products in order.
- Click complete order.

To ensure you provide the most accurate shipping charges to your customer or for details on making a payment, please refer to the relevant documents in SegenSolar downloads



Create new order

Allows you to build a list of items from a pre-defined template or by starting a new order.

To place your order using this method, click 'Create new order' under the 'Place Orders' tab.

If you are designing a quote for your system, we would recommend you create your order through 'Quote & Design' to ensure any additional discounts are automatically added.

My Basket

Offers the quickest way to order single unit items or anything that is not a full system.

To place your order using this method click 'My basket' on the top tab, or simply click 'Add to basket' once you have clicked through to the product details page of the item you wish to order.

Ensure the delivery address and description is accurate.

Add the products desired and complete the order.

For full training on placing your order with SegenSolar, please call your account manager who will be happy to arrange a session.